

Privacy notice.

QWirky Cottages collects personal identifiable data from you as is necessary for the performance of a contract or in order to comply with a legal obligation. This information is kept securely and is only used by us to provide you with our service. Because we manage properties on behalf of other owners, the surname of the person making the booking, the dates of your stay and the amount you paid will be shared with the owner of the property you book, for accounting purposes. No other contact details are shared with property owners. We may also share selected information with a housekeeping assistant such as your surname, the number of guests in your party and any specific requirements from your booking in order to prepare your cottage for you. No contact or financial details are shared with housekeeping assistants. We do not sell, nor do we share your personal information with any other 3rd parties.

If you make your booking through one of the cottage advertising companies we use to market our cottages you may have been asked to fill in your details on that website. Please be aware we have no control over what they may do with your data beyond passing it to us and recommend you read their privacy policy before proceeding.

Financial information

We take payment by cheque. We record only the details required for accounting and tax purposes. We also use third-party services for online payment processing. We do not receive or store your payment card or banking details. That information is provided directly to our third-party payment processors whose use of your personal information is governed by their own privacy policy.

Children

Our service is not addressed to anyone under the age of 16. We assume that any information supplied to us about children visiting our properties is supplied with the knowledge and understanding of the parent or legal guardian. We ask for the ages of children to assist us in preparing the cottage in an appropriate manner for the comfort and safety of our younger guests.

We have a legal obligation to store the data collected for 6 years after the year of your last visit. After this it will be destroyed.

New and existing customers may receive marketing information from us relating only to our products, service and promotions for the purposes of our legitimate business interests. Customers wishing to opt out of such communications may do so at any time by contacting us through the website www.qwirkycottages.co.uk We only send out such information for 3 years after the year of your last booking.